

# Notice of our business policy to prevent the spread of new Coronavirus infection

Thank you for choosing Royal Kaila Spa. We are trying to prevent the spread of COVID-19s and for the health and safety of our customers and staff, we will ask customers for as follows:

## WHAT YOU CAN EXPECT FROM US



### Extra Cleaning

We have implemented extensive cleaning and sanitation protocols. Massage room and all equipment are disinfected after each treatment.



### Ventilation

We ensure proper ventilation with our doors open and utilize our air conditioning system.



### Healthy Team Members

At the beginning of the day, our staff take daily health screening procedures including temperature checks and keep the record.



### Frequent Hand Washing

All service providers wash hands with soap and water for at least 20 seconds and sanitize properly before and after each treatment.



### Hygiene Management

We disinfect frequently touched surfaces and ensure proper ventilation of our office space during the business hours.